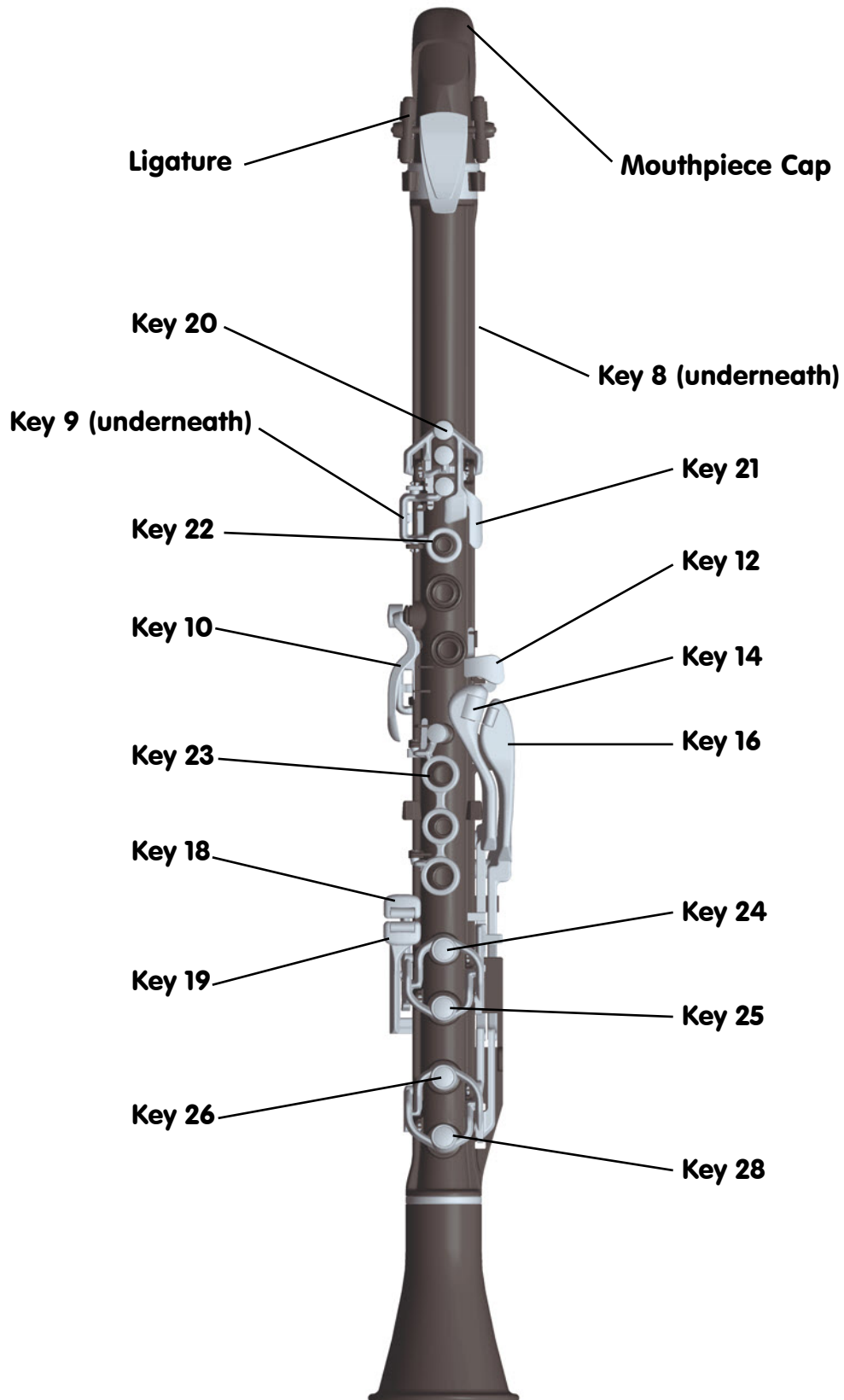




CLARINÉO

Key Identification Chart for Spares and Repairs





CLARINÉO

Spares and Repairs for the Nuvo Clarinéo

This spares and repair kit is issued free of charge to you as the appointed exclusive distributor of the Clarinéo in your territory. As you know the Clarinéo is designed in such a way as to need little to no maintenance however in the unlikely event of a failure, this kit will give you all you need to identify a part so that you can send a replacement or carry out a repair in house.

Should an instrument be found to be irreparable we request that you return the instrument to NUVO and we will replace it with a fully working instrument free of charge.

Repairs

The keys of the Clarinéo have been designed to stay firmly attached to the instrument even in the case of mistreatment or inquisitive fingers. However, all the keys can be prised off using gentle pressure with an appropriate tool such as a small screw driver or pair of pliers. We have provided pliers which can be used for this as well as a pair that can be used for cutting. Equally the replacement key can be pushed on using light pressure to overcome the "snaps". Should you have any difficulty in completing a repair, please contact me directly at max@nuvo-instrumental.com and I will do my best to assist.

Records

Please keep a record of all replacement parts sent out and all repairs made as this information will be useful for our future product development and our efforts to provide a maintenance free instrument.

Thanks,

Max Clissold

Director, Manufacturing and Design